



PRIVACY POLICY

Last updated July 2025

1. Joy Baking Group Values Your Privacy

This "Privacy Policy" outlines how your personally identifiable information (your "Visitor Information") may be collected, used, and shared in connection with your access to and/or visitation or use of our site: <https://joycone.com/> (herein referred to as the "Site"), as well as what information we may collect through any third-party application or third-party sites, social networks, or social media sites (such as Facebook, Pinterest, Instagram, YouTube, etc., collectively "Applications"). This Privacy Policy also describes your choices and rights regarding the use, access, and correction or deletion of your Visitor Information. By visiting our Site, you consent to the use of your Visitor Information in accordance with this Privacy Policy. You may also be asked to provide clear and unequivocal affirmative consent to the collection, processing, and sharing of your Visitor Information via opt-in procedures.

This Site is owned and operated by Joy Baking Group Co., (herein referred to as "Joy Baking Group," "we," "us," or "our"), and this Privacy Policy only applies to Visitor Information obtained by Joy Baking Group in connection with or related to your use of the Site. This Privacy Policy does not apply to information collected by us offline or through other means, including on any other website operated by us or any third party (including our affiliates and subsidiaries), including through any Application or content (including advertising) that may link to or be accessible from, or on, our Site. **Please read this Privacy Policy carefully to understand our policies and practices regarding your personal information and how we will treat it. By accessing or using this Site you agree to this Privacy Policy. This Privacy Policy may change from time to time and your continued use of this Site means that you are consenting to be bound by the most recently updated version of this Privacy Policy.**

Joy Baking Group does not actively target or market to any EU member state and does not, to its knowledge, process or control any EU citizen personally identifiable information. Despite this fact, this Privacy Policy and its enumerated policies are intended to comply with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (the "General Data Protection Regulation" or "GDPR") and provide appropriate protection and care with respect to the treatment of all of our visitor's information in accordance with the GDPR.

2. Data Collection

General Information We Collect and How We Use It

We collect Visitor Information when you use our Site. Sometimes you may submit it to us yourself, other times it may be collected automatically. Our handling of your Visitor Information is generally limited to processing product information requests, addressing warranty-related issues, handling and resolving general inquiries, managing newsletter subscriptions, processing Influencer Applications and processing Career Applications. You are not required to provide Joy Baking Group the personal data that we request, but if you choose not to do so, we may not be able to provide you with our services, or with a high quality of service or respond to any inquiries you may have.

Information Collected When You Use Our Site

Your Visitor Information may be collected, used, and shared. As detailed below, the type of Visitor Information collected may vary based on how it was gathered, but may include, among other things, your name, email address, phone number, address, job title, employment history, education history, company name, company



address, company website, company phone number, photographs, and other information that you voluntarily submit (e.g., when you submit information via our 'Contact Us' webpage or when you subscribe to our newsletter), information automatically collected about your usage of our Site that does not include personally identifiable information (e.g., the content that you choose to view and how you interact), and information about you that third parties may share with us if such third parties have previously received your consent to do so. In general, your Visitor Information means any information that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer, household, or device. It does not include (i) publicly available information from government records; (ii) de-identified or aggregate information; or (iii) certain other personal data protected by other sector-specific state or federal laws.

Moreover, we automatically collect certain information when you visit, use or navigate the Site. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your Internet Protocol (IP) address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our and other technical information. This information is primarily needed to maintain the security and operation of our Site, and for our internal analytics and reporting purposes.

Most web browsers, and some mobile operating systems and mobile applications, include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. At this stage, no uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Policy.

Joy Baking Group does not collect or process any data on the Site regarding the following: race or ethnic origin; political opinions; religious or philosophical beliefs; trade union memberships; genetic or biometric data; health or mortality; or sexual orientation.

We may collect several categories of information from and about users of our Site, including:

- ***Identity and Contact Information*** – We may collect or use this information, including your first name, last name, phone number, address, email address, and narrative content you choose to submit in the form of a message to us. In addition to the information above, our Quality Feedback form also requests the location where you have purchased our products.
- ***Technical Data and Unique Device Identifiers*** – We collect IP addresses, operating system information, links clicked, pages visited, browser type, time zone setting, browser plug-in types, and referring websites of visitors to our Site (when possible).
- ***Non-Identifying Information*** – We collect information that is about you but does not individually identify you, such as aggregate information about pages visited, length of time spent on our Site and its webpages, etc.
- ***Application Information*** – If you submit an application for employment through our Site, we may collect your first, middle, and last name, home address, email address, telephone number, information about your relationship with Joy Baking Group, veteran status, criminal background information, education information, employment history information, job-related skills and qualifications, and personal/professional reference information. If you submit an application to become a Joy Baking Group influencer through our Site, we may collect your



first, middle, and last name, home address, email address, telephone number, social media account handles, and narrative content that you choose to submit to us regarding your previous work with Joy Baking Group, your desire to collaborate with Joy Baking Group, and any additional details you want to share with us.

- **Commercial Information** – We collect records of products or services purchased, obtained, or considered or other purchasing or consuming histories or tendencies. When our customers request posters through our ‘Poster Request’ form we collect your name, business name, address, phone number, email address, and Joy Baking Group distributor name.

On our Site, we collect your Visitor Information through various means, including through:

- Inquiries from our ‘Contact Us’, ‘Quality Feedback’, ‘Influencer Application’, or various ‘Poster Request’ plugins;
- Subscriptions to our newsletter;
- Employment applications and submissions;
- Social media or submission plugins; and
- Web-tracking and website analytics technologies, such as cookies and web beacons.

Voluntary Submission

Joy Baking Group collects Visitor Information that is voluntarily provided by you or with your permission. All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information. You always have the option not to provide the information we request. If you choose not to provide the information we request, you can still visit the Site, but you may be required to provide your information by other means if we need such information to provide our services to you.

Our Third-Party Disclosures

Google Analytics is a web analysis service provided by Google Inc. (“Google”). Google utilizes the Visitor Information collected to track and examine the use of this Site, to prepare reports on its activities and share them with other Google Services. You can access Google’s privacy policy here:

<https://policies.google.com/privacy>.

In addition to the specific situations discussed above, we disclose information in the following situations:

1. **Affiliates and Acquisitions.** We may share information with our corporate affiliates (*e.g.*, parent company, sister companies, subsidiaries, joint ventures, or other companies under common control). If another company acquires, or plans to acquire, our company, business, or our assets, we will also share information with that company, including at the negotiation stage.
2. **Other Disclosures with Your Consent.** We may ask if you would like us to share your information with other unaffiliated third parties who are not described elsewhere in this policy.
3. **Other Disclosures without Your Consent.** We may disclose information in response to subpoenas, warrants, or court orders, or in connection with any legal process, or to comply with relevant laws. We may also share your information in order to establish or



exercise our rights, to defend against a legal claim, to investigate, prevent, or take action regarding possible illegal activities, suspected fraud, safety of person or property, or a violation of our policies, or to comply with your request for the shipment of products to or the provision of services by a third party intermediary.

4. **Public.** Some of our websites may provide the opportunity to post comments, or reviews, in a public forum. If you decide to submit information on these pages, that information may be publicly available.
5. **Partner Promotion.** We may offer contests, sweepstakes, or other promotions with third party partners. If you decide to enter a contest, sweepstakes, or promotion that is sponsored by a third party partner the information that you provide will be shared with us and with them. Their use of your information is not governed by this privacy policy.
6. **Service Providers.** We share your information with service providers. Among other things service providers may help us to administer our website, provide technical support, process payments, and assist in the fulfillment of orders.

Web Beacons

Our web pages may contain electronic images known as web beacons (invisible images often referred to as pixel tags or clear GIFs) on the Site in order to recognize users, assess traffic patterns, identify preferred content, and measure Site engagement. We may also include web beacons in our e-mail messages in order to count how many e-mail messages have been opened, for example.

Some of these web beacons may also be placed by third-party service providers to help determine the effectiveness of advertising campaigns. These web beacons may be used by third-party service providers to place a persistent cookie on your computer. This allows the service provider to recognize your computer each time you visit certain web pages and compiles anonymous information in relation to those page views, which in turn enables us and our third-party service providers to learn which advertisements bring you to our website and how you use the Site.

Log Files

Our servers log information about your IP address, your browser type, and the current URL you are requesting. This information is always provided by your browser and automatically logged. These log files are stored in a secure location and used in our internal analysis of traffic patterns.

Cookies and Similar Tools

We may collect information through cookies and similar technologies. A cookie is a small data file that is written to a computer's hard drive by a web browser. A cookie file can contain and/or automatically collect information, such as a user identification code or IP address that a website will use to track the pages and number of times you have visited. The data read from these cookies may be linked to personally identifying (PII) and non-personally identifying (non-PII) information. We may collect and use non-PII to help us improve our services, customize your experience and analyze use of our services. This Privacy Policy does not limit our use or disclosure of collected non-PII. We reserve the right to collect, use and disclose such non-PII to our partners, advertisers and other third parties at our sole discretion.



We and our partners may use cookies and similar technologies on the Site to personalize and optimize your browsing experience by: providing you tailored content, enabling social media features, safeguarding against spam and malware, analyzing trends, traffic, and user behavior, administering the website, gathering demographic information about our user base as a whole, tracking web and advertising analytics throughout the Site, remembering preferences and voluntarily-submitted information (e.g. name, email), performing location-related functionalities and analytics, participating in market research (e.g., website ratings), and educating Joy Baking Group about how the Site can continue to be improved. You may turn off cookies in your browser or have your browser warn you before accepting cookies. If you choose to turn off cookies, you may not be able to experience all of the features on our Site.

Cookies fall into the subcategories below.

Essential Cookies. Certain cookies may be used for specific purposes that are essential to your secure use and navigation of the Site. Without them, Joy Baking Group may not be able to provide core Site functions and features to you, and the Site would not operate as well as you or Joy Baking Group would like. These cookies may collect and use information such as your server preferences, single-session data and corresponding identifier, web beacons and log files, and other credential-related information. Essential cookies may also help inform Joy Baking Group whether you require, or have already been served, an affirmative consent request in connection with our data policies. Essential cookies may also include analytics cookies, which provide us data that allows Joy Baking Group to better understand its users and improve the Site based on what we have learned from that data.

Preference Cookies. Other cookies may be used to collect and process information about your preferences and similar choices in connection with the Site in order to optimize your browsing experience. Preference cookies may include social media cookies, which collect information about your social media usage and other data you may have provided in connection with such usage (if you access the Site through a social media website or mobile application, you may have social media cookies). If you wish to modify or change your social media cookies, please visit the appropriate social media website and review the settings related to your applicable social media account(s).

Advertising Cookies. To help support the Site and further tailor your experience, Joy Baking Group and certain of our third-party providers may also use cookies on the Site to personalize the content you may be shown. Some advertisements may use advertising cookies to provide targeted advertisements that may be more consistent with your interests than non-targeted advertisements. Joy Baking Group does not provide user information to third parties except in connection with the Site or as required by law.

Please see our [Cookie Preference Center](#) for more details on how we may use your information.

Analytics

Services providing analytic tools (“Analytic Services”), including without limitation Google Analytics®, may be used with the Site which transmit website traffic data to servers in the United States. Analytic Services do not collect personal information, identify individual users, or associate your IP address with any other data. We do not share any personally identifiable information with our Analytic Services in connection with their performing of any services on our Site. We use reports provided by Analytic Services to help us understand website traffic and webpage usage. Each of these services has their own privacy policy that you should refer to.

Third-Party Websites



The Site may contain links to websites not owned or controlled by Joy Baking Group. We do not have any control over these third-party websites and do not endorse them. We encourage you to be aware of third-party websites and their privacy policies, as we are not responsible for privacy policies or practices of third-party websites. Please review the privacy policy of each website you visit before you submit any personal information to any of these websites.

3. Data Usage

Use of Your Information

We collect, process and disclose your Visitor Information only for specific and limited purposes. For example, to respond to inquiries received from the use of any contact forms on the Site, to assess and handle any complaints, to provide services, and to develop and improve our services, communication methods and the functionality of our Site.

Our primary goal in collecting, using, and sharing Visitor Information is to enhance your experience on the Site, support the Site, and improve its features, performance, and other elements. We will not use your Visitor Information without a valid legal basis to do so, and we will only process your Visitor Information in a way that is compatible with and relevant to the purpose for which it was collected and authorized.

Your Visitor Information may be used for the purposes outlined below.

Context	Types of Data	Primary Purpose for Collection and Use of Data
Client and Customer Information	We collect the name, and contact information, of our clients, our customers, and their employees with whom we may interact.	We have an interest in contacting our clients and communicating with them concerning normal business administration such as projects, services, and billing.
Cookies and first party tracking	We use cookies and clear GIFs. “Cookies” are small pieces of information that a website sends to a computer’s hard drive while a web site is viewed. See our Cookie Preference Center for more information.	We have an interest in making our website operate efficiently.
Cookies and Third Party Tracking	We participate in behavior-based advertising, this means that a third party uses technology (e.g., a cookie) to collect information about your use of our website so that they can provide advertising about products and services tailored to your interests on our website, or on other websites. See our Cookie Preference Center for more information.	Where required by law, we base the use of third party cookies upon consent.



Email Interconnectivity	If you receive email from us, we use certain tools to capture data related to when you open our message, click on any links or banners it contains and make purchases.	We have an interest in understanding how you interact with our communications to you.
-------------------------	--	---

Employment	If you apply for a job posting, or become an employee, we collect information necessary to process your application or to retain you as an employee. This may include, among other things, your Social Security Number. Providing this information is required for employment.	We use information about current employees to perform our contract of employment, or the anticipation of a contract of employment with you. In some contexts, we are also required by law to collect information about our employees. We also have a legitimate interest in using your information to have efficient staffing and work force operations.
Feedback/Support	If you provide us feedback or contact us for support we will collect your name and e-mail address, as well as any other content that you send to us, in order to reply.	We have an interest in receiving, and acting upon, your feedback or issues.
Mailing List	When you sign up for one of our mailing lists we collect your email address or postal address.	We share information about our products and services with individuals that consent to receive such information. We also have an interest in sharing information about our products or services.
Mobile Devices	We collect information from your mobile device such as unique identifying information broadcast from your device when visiting our website.	We have an interest in identifying unique visitors, and in understanding how users interact with us on their mobile devices.
Order Placement	We collect your name, billing address, shipping address, e-mail address, phone number, and credit card number when you place an order.	We use your information to perform our contract to provide you with products or services.
Partner Promotion	We collect information that you provide as part of a co-branded promotion with another company.	We have an interest in fulfilling our promotions.



Surveys	When you participate in a survey we collect information that you provide through the survey. If the survey is provided by a third party service provider, the third party's privacy policy applies to the collection, use, and disclosure of your information.	We have an interest in understanding your opinions, and collecting information relevant to our organization.
---------	--	--

Sweepstakes or contests	When you participate in a sweepstakes or contest we collect information about you which includes contact information to notify you if you are selected.	We have an interest in operating the sweepstakes. In some contexts we are also required by law to collect information about those that enter into our sweepstakes, and we have a legitimate interest in complying with those laws.
Website interactions	We use technology to monitor how you interact with our website. This may include which links you click on, or information that you type into our online forms. This may also include information about your device or browser.	We have an interest in understanding how you interact with our website to better improve it, and to understand your preferences and interests in order to select offerings that you might find most useful. We also have an interest in detecting and preventing fraud.
Web logs	We collect information, including your browser type, operating system, Internet Protocol (IP) address (a number that is automatically assigned to a computer when the Internet is used), domain name, click-activity, referring website, and/or a date/time stamp for visitors.	We have an interest in monitoring our networks and the visitors to our websites.

In addition to the information that we collect from you directly, we may also receive information about you from other sources, including third parties, business partners, our affiliates, or publicly available sources. For example, if you submit a job application, we may conduct a background check.

Additionally, we may use your Visitor Information for the following reasons:

To Facilitate and Improve Our Services

To respond to general inquiries and to provide customer support when needed, we collect and/or use Visitor Information, including your first and last name, and email address. Additionally, your Visitor Information may be used to present the Site and its content to you, request feedback, and for any other purpose with your consent.

To Provide Communications to You

From time to time, we may provide e-mails highlighting new features, promotions, or content on the Site to those users who have expressly provided us with their permission to send such communications. For instance, we may communicate with you by email in response to your inquiries or send you service-related announcements based on Visitor Information you provide to us. We may also use your Visitor Information to send you updates and other promotional communications with your consent. If you no longer wish to receive email updates, you may opt-out at any time by following the instructions included in each communication (usually in the form of an “unsubscribe” link), or email us at privacy@joybakinggroup.com to update your personal contact preferences. Note that unsubscribing from our emails will not prevent you from receiving transactional emails relating to support, or service requests.

As Necessary to Provide Information or Services

We may occasionally hire other companies to provide limited services on our behalf, such as handling the processing of information submitted on any contact form on the Site, the delivery of any mailings or correspondence, processing transactions, or performing statistical analysis of our services (the “Provided Services”). We provide those companies the information they need to deliver the service. In some instances, these companies may collect information directly from you and you will be notified of the involvement of the external service provider. Such companies are subject to agreements that require them to maintain the confidentiality of your information and they are prohibited from using that information for any other purpose. We reserve the right to not track how you interact with any of the Provided Services.

Sharing of Information

You may be requested to voluntarily provide certain Visitor Information during your use of our Site. If you choose to do so, that Visitor Information may be shared with Joy Baking Group and its affiliates as well as business partners and vendors providing hosting and other web-based services for Joy Baking Group.

Joy Baking Group may use third parties to provide e-mail messaging, text messaging, account management and hosting services for the Site. When you sign up for services, we will share your Visitor Information as necessary for the third party to provide that service. These third parties are prohibited from using your Visitor Information for any other purpose. If you do not want your information to be shared, you can choose not to allow the transfer of your information by not using that particular service.

In the Event of Change in Ownership or Control

The ownership or control of the Site may change at some point in the future. Should that occur, we want this Site and/or Joy Baking Group to be able to maintain a relationship with you. In the event of a change in ownership, merger, bankruptcy or change in control of Joy Baking Group, your information may be shared with the person or business that owns or controls this Site. You will be notified as described below in “Changes to Privacy Policy.” Opting out of receiving information from third parties will not affect our right to transfer your information to a new owner, but your choices will continue to be respected regarding the use of your information.

As Required By Law

Joy Baking Group may disclose your personal information if required to do so by law, such as to comply with a subpoena or in the good faith belief that such action is necessary to conform to the edicts of the law, investigate fraud or comply with a judicial proceeding, court order, or legal process served on Joy Baking Group, or to protect and defend the rights or property of Joy Baking Group.

Legal Bases for Data Usage and/or Disclosure

Joy Baking Group will not process your Visitor Information without a lawful basis to do so. In general, Joy Baking Group will process your Visitor Information on any of the following legal bases:

- ***Consent*** – We may process your data if you have given us specific consent to use your personal information for a specific purpose.
- ***Legitimate Interests*** – We may process your data when it is reasonably necessary to achieve our legitimate business interests.
- ***Performance of a Contract*** – Where we have entered into a contract with you, we may process your personal information to fulfill the terms of our contract.

- ***Legal Obligations*** – We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal process, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements).
- ***Vital Interests*** – We may disclose your information where we believe the processing is necessary in order to protect your vital interests or those vital interests of another natural person.

More specifically, we may need to process your data or share your personal information in the following situations:

- ***Business Transfers*** – We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

When we collect and use your personal data for the purposes mentioned above or for other purposes, we will inform you before or at the time of collection. Where appropriate, we will ask for your consent to process your Visitor Information. Where you have given consent for processing activities, you have the right to withdraw your consent at any time.

4. Data Protection

How We Protect Your Information

Joy Baking Group takes the security of your Visitor Information very seriously. We take every effort to protect your personal information from misuse, interference, loss, unauthorized access, modification or disclosure. Our measures include implementing appropriate access controls, investing in the latest information security capabilities to protect the IT environments we leverage, and ensuring we encrypt and anonymize personal data wherever possible. Access to your Visitor Information is only permitted among our employees and agents on a need-to-know basis and subject to strict contractual confidentiality obligations when processed by third parties.

Your information may be stored on servers owned and operated by Joy Baking Group, its subsidiaries, and its affiliates or by cloud/software service providers (“SaaS Services”) located in the United States. Our SaaS Services are committed to: (i) using industry-standard physical, electronic, and organizational safeguards to protect information against loss or theft as well as unauthorized access and disclosure; (ii) protecting individuals’ privacy; and (iii) employing security techniques to protect such data from unauthorized access. We follow generally accepted industry standards to protect the Visitor Information submitted to us, both during transmission and once we receive it. When entering Visitor Information on the Site, look for the secure icon (typically an image of a lock) and ‘https’ designation in the address box of your browser window that indicates you are on a secure page.

However, it must be noted that “perfect security” does not exist today. If you are concerned that your privacy may have been breached, please contact us using the contact information provided at the bottom of this Privacy Policy.

5. Data Retention

How Long We Keep Your Information

We will only keep your Visitor Information for as long as it is necessary for the purposes set out in this Privacy Policy, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements). No purpose in this policy will require us to keep your personal information for longer than reasonably necessary.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible. We will actively review the personal data we hold and delete it securely, or in some cases, anonymize it when there is no longer a legal, business, or consumer need for it to be retained.

6. Privacy Rights and Considerations

Third-Party Policies

You should review the privacy policies of any third parties before you provide any personal information or complete any transaction with such parties. Please contact each third-party provider directly if you have any questions about their privacy policies, or the information they require for you to complete any transaction.

International and Domestic Privacy Laws

Your local privacy laws may grant you rights with respect to your personal information, and we will not knowingly discriminate against you because you have exercised any of your privacy rights. These rights differ based on the local laws that apply to you, but could include one or more of the following:

Residents of the European Union

Joy Baking Group does not actively target or market to any EU member state and does not, to its knowledge, process or control any EU citizen personally identifiable information. Despite this fact, this Privacy Policy and its enumerated policies are intended to comply with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (the “General Data Protection Regulation” or “GDPR”) and provide appropriate protection and care with respect to the treatment of all of our visitor’s information in accordance with the GDPR.

If you are a resident of the EU, you have specific rights concerning your Visitor Information under the GDPR as outlined in more detail below. Further information and advice about your rights can be obtained from the data protection regulator in your country.

If you are a resident of the EU, under GDPR, you have the right to:

- Request Joy Baking Group allow you to access the personal data belonging to you that it processes;
- Request Joy Baking Group change or modify the data it processes about you when you believe the data is inaccurate;
- Request Joy Baking Group erase any personal information about you that it has collected;
- Request Joy Baking Group restrict the processing of your personal information under certain conditions;
- Request Joy Baking Group deliver the personal data it holds about you in a commonly used format and request that such data be transmitted to another controller;
- Request Joy Baking Group cease processing your personal data through an objection; and
- Request Joy Baking Group not subject you to a decision based solely on automated processing.

If you are a resident in the European Economic Area and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here: https://edpb.europa.eu/about-edpb/about-edpb/members_en#member-pl.

If you are a resident in Switzerland, the contact details for the data protection authorities are available here: <https://www.edoeb.admin.ch/edoeb/en/home.html>.

If you would like to exercise your rights under GDPR, you may contact Joy Baking Group as outlined below under the section for “Contacting Data Controller.”

Residents of Canada

If you are a resident of Canada, under the Personal Information Protection and Electronic Documents Act (“PIPEDA”), you have the right to:

- Request Joy Baking Group to provide you with access to the personal information we hold about you;
- Request Joy Baking Group to correct any inaccurate or outdated personal information we hold about you;
- Request Joy Baking Group to delete any inaccurate personal information we hold about you; and
- Request Joy Baking Group to withdraw your consent to any activities for which you have previously consented.

When we collect information from you, you may inform us if you do not wish to be contacted for marketing/market research purposes in accordance with Canadian Anti-Spam Legislation. If you do not want to receive promotional information from us or our representatives, please use the unsubscribe option in your user account or the email you received, or email us at privacy@joybakinggroup.com to update your personal contact preferences.

If you would like to exercise your rights under the PIPEDA, you may contact Joy Baking Group as outlined further below.

Residents of Mexico

If you are a resident of Mexico, under the Federal Law on the Protection of Personal Data Held by Private Parties (“FDPL”) and the Regulations of the Federal Data Protection Law (“FDPL Regulations”), you have the right to:

- Request Joy Baking Group allow you to access the personal data belonging to you that it processes;
- Request Joy Baking Group change or modify the data it processes about you when you believe the data is inaccurate;
- Request Joy Baking Group erase any personal information about you that it has collected;
- Request Joy Baking Group restrict the use and disclosure of your personal information;
- Request Joy Baking Group cease processing your personal data through an objection; and
- Request Joy Baking Group to withdraw your consent to process personal data.

If you would like to exercise your rights under the FDPL Regulations, you may contact Joy Baking Group as outlined further below.

Children’s Online Privacy Information

CHILDREN’S ONLINE PRIVACY PROTECTION ACT (“COPPA”) NOTIFICATION

Our Site is not designed for persons under the age of thirteen (“13”). We are not responsible for any access or use of the Site by children or minors under the age of 13. No one under age 13 may provide any personal

information to or on our Site. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on our Site or through any of their features, use any of the interactive features of our Site, or provide any information about yourself to us, including your name, address, telephone number or email address. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under the age of 13, please contact us as outlined below.

By using the Site, you represent that you are at least 18 years of age.

Residents of Alabama

If you are a resident of Alabama, you have the right to protection of your personally identifiable information in accordance with the provisions of Alabama Data Breach Notification Act of 2018 (the “ADBNA”). Additionally, you have the right to be notified of a breach of your Visitor Information as required by the ADBNA.

Residents of California

If you are a resident of California, under the California Consumer Privacy Act and California Privacy Rights Act (collectively, the “CCPA”), you have the right to:

- Request Joy Baking Group to disclose the categories and specific information that it has collected about you;
- Request Joy Baking Group to delete any personal information about you that it has collected;
- Request Joy Baking Group not to share your personal information at any time (the “right to opt-out”);
- Request Joy Baking Group to correct any inaccurate personal information it maintains about you; and
- Request Joy Baking Group to restrict its use and disclosure of your sensitive personal information.

You can find a list of categories of information that we collect and share for an organization’s “business purpose” (as those terms are defined under California law) in the California Information Sharing Disclosure Addendum, which can be found here: [LINK](#). Please note that because this list is comprehensive it may refer to types of information that we share about people other than yourself. If you would like more information concerning the categories of personal information (if any) we share with third parties or affiliates for those parties to use for direct marketing, or if you would like to exercise any of your rights under CCPA, please submit a written request to privacy@joybakinggroup.com. Joy Baking Group may not discriminate against you if you exercise any of your rights under the CCPA.

Residents of Colorado

If you are a resident of Colorado, under the Colorado Privacy Act (“CPA”), you have the right to:

- Request Joy Baking Group to allow you to opt-out of data processing for targeting advertising, sale or profiling using your personal data;
- Request Joy Baking Group to grant you access to any data that we have collected about you;
- Request Joy Baking Group to correct any data that we have collected about you that is incorrect or outdated;
- Request Joy Baking Group to delete any data collected about you that we hold; and
- Request Joy Baking Group to provide your data in a format that allows it to be transferred to another entity.
-

If you would like to exercise your rights under the CPA, you may contact Joy Baking Group as outlined further below.

Residents of Connecticut

If you are a resident of Connecticut, under the Connecticut Data Privacy Act (“CTDPA”), you have the right to:

- Request Joy Baking Group to confirm whether we are processing your personal data, and to provide access to any such data we may process about you;
- Request Joy Baking Group to provide you with a copy of your personal information in a portable and readily usable format;
- Request Joy Baking Group to correct any inaccuracies in any personal data we hold about you;
- Request Joy Baking Group to delete personal data that is provided by, or obtained about, you; and
- Request Joy Baking Group to allow you to opt out of the processing of your personal data for purposes of targeted advertising, the sale of your personal data, and profiling in furtherance of solely automated decisions that produce significant effects.

If you would like to exercise your rights under the CTDPA, you may contact Joy Baking Group as outlined further below.

Residents of Delaware

If you are a resident of Delaware, under the Delaware Personal Data Privacy Act (“DPDPA”) (*effective January 2025*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to provide a copy of the data we hold about you in an easy, portable form for transferability;
- Request Joy Baking Group to provide a list of categories of third parties to which personal data has been disclosed;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the DPDPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the DPDPA.

Residents of Florida

If you are a resident of Florida, under the Florida Digital Bill of Rights (“FDBR”), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;

- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data;
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data; and
- Request Joy Baking Group to allow you to opt- out of the collection of personal data collected through voice or facial recognition;
- Request Joy Baking Group to opt-out of the collection of sensitive personal data.

If you would like to exercise your rights under the FDBR, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the FDBR.

Residents of Indiana

If you are a resident of Indiana, under the Indiana Consumer Data Protection Act (“INCDPA”) (*effective January 2026*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the INCDPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the INCDPA.

Residents of Iowa

If you are a resident of Iowa, under the Iowa Consumer Data Protection Act (“IACDPA”) (*effective January 2025*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability; and
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data.

If you would like to exercise your rights under the IACDPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the IACDPA.

Residents of Montana

If you are a resident of Montana, under the Montana Consumer Data Privacy Act (“MCDPA”) (*effective October 2024*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the MCDPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the MCDPA.

Residents of Nevada

Nevada residents who wish to exercise their sale opt-out rights under Nevada Revised Statutes Chapter 603A may submit a request by emailing us at privacy@joybakinggroup.com. However, please know we do not currently sell data triggering that statute’s opt-out requirements.

Residents of Oregon

If you are a resident of Oregon, under the Oregon Consumer Privacy Act (“OCPA”) (*effective July 2024*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data and the categories of any data and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to inform you of any specific third parties to which we have disclosed your personal data;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the OCPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the OCPA.

Residents of Tennessee

If you are a resident of Tennessee, under the Tennessee Information Protection Act (“TIPA”) (*effective July 2025*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;

- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the TIPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the TIPA.

Residents of Texas

If you are a resident of Texas, under the Texas Data Privacy and Security Act (“TDPSA”) (*effective July 2024*), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to provide the data we hold about you in a readily usable, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the TDPSA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the TDPSA.

Residents of Utah

If you are a resident of Utah, under the Utah Consumer Privacy Act (“UCPA”) (*effective December 31, 2023*), you have the right to:

- Request Joy Baking Group to grant you with access to the personal data we hold about you;
- Request Joy Baking Group to delete your personal data that you have provided to us;
- Request Joy Baking Group to provide you with a copy of your personal data that you have provided to us in a format that is portable, readily usable and transferable;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for the purposes of targeted advertising, or the sale of your personal data.

If you would like to exercise your rights under the UCPA, you may contact Joy Baking Group as outlined further below.

Residents of Virginia

If you are a resident of Virginia, under the Virginia Consumer Data Privacy Act (“VCDPA”), you have the right to:

- Request Joy Baking Group to confirm whether we process your personal data, and to allow you with access to any such data;
- Request Joy Baking Group to delete any of your personal data that we hold;
- Request Joy Baking Group to correct any inaccuracies in the personal data we hold about you;
- Request Joy Baking Group to provide the data we hold about you in an easy, portable form for transferability;
- Request Joy Baking Group to allow you to opt-out of the processing of your personal data for targeted advertising;
- Request Joy Baking Group to allow you to opt-out of the sale of your personal data; and
- Request Joy Baking Group to allow you to opt-out of profiling based upon your personal data.

If you would like to exercise your rights under the VCDPA, you may contact Joy Baking Group as outlined further below. Joy Baking Group may not discriminate against you if you exercise any of your rights under the VCDPA.

7. Revisions and Updates

Changes to Privacy Policy

We may update this privacy notice from time to time as necessary to reflect customer feedback, changes in our services, and changes in the law. The updated version will be indicated by a revised “*Last updated*” date and the updated version will be effective as soon as it is accessible.

If we make any material changes to this Privacy Policy, we will notify you by means of a notice on this Site prior to the change becoming effective. We reserve the right to amend this Privacy Policy at our discretion and at any time. We encourage you to periodically review this page for the latest information on our privacy practices and to review our most current Privacy Policy. Your continued use of our Site following the posting of changes constitutes your acceptance of such changes.

8. Contact

Contacting Data Controller

To request to review, update, delete your personal information, or exercise any of your rights in accordance with this Privacy Policy, or if you have any additional questions regarding this Privacy Policy or how to remove or modify your user information or related consents, please feel free to contact us by the e-mail or the mailing address below:

Joy Baking Group
 3435 Lamor Rd.,
 Hermitage, PA 16148
Attention: PRIVACY OFFICER
 By Phone: +1 (800) 242-2663
 By Email: privacy@joybakinggroup.com

Joy Baking Group will use commercially reasonable efforts to promptly respond and resolve any problem or question. © Copyright 2025, Joy Baking Group. All Rights Reserved.